




# Beyondsoft at a glance

## Your first choice in digital innovation.

Beyondsoft offers our customers a variety of managed services and omni-channel support solutions designed to streamline operations, enable quicker response time and empower you to keep pace in ever-changing market conditions. We continuously strive to cultivate an environment that is obsessed with delivering beyond expectations, every time. To learn more about how Beyondsoft fuels the future of business, visit [beyondsoft.com](https://beyondsoft.com)

## We enable our customers to profitably manage their digital initiatives.

- ✦ 24-year history partnering with Fortune 10 to 2000 companies
- ✦ 14,000+ industry experts located worldwide
- ✦ 32 delivery centers across five continents
- ✦ Recruiting teams set up globally for worldwide talent sourcing
- ✦ On-shore, off-shore, and near-shore delivery
- ✦ Industry leading retention rate of 95%
- ✦ Certifications in CMMI 5, ISO 9001, ISO 20000 and ISO 27001

|  <b>Business Process Outsourcing</b>  |  <b>Big Data &amp; Analytics</b>  |  <b>Engineering Services</b>  |
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| <b>Operational Support</b> <ul style="list-style-type: none"><li>• Portfolio &amp; Program Management</li><li>• Product Development Strategy</li><li>• Business T1/T2 Support Desk</li><li>• Tech T1/T2 Support Desk</li><li>• Quality Reviews &amp; Contract Management</li><li>• ITIL Operations Management</li><li>• KB/FAQ/Online Help Management</li><li>• Real Time Monitoring &amp; Escalations</li><li>• Crisis Management</li><li>• Business Continuity Management</li><li>• Content Management</li><li>• Agile Transformation</li><li>• Globalization (G11N, L10N, I18N)</li></ul> | <b>Big Data Solutions</b> <ul style="list-style-type: none"><li>• Serverless Compute/ Data Lakes</li></ul> <b>AI &amp; Machine Learning</b> <ul style="list-style-type: none"><li>• Predictive &amp; Marketing Analytics</li><li>• AI Pattern Recognition</li></ul> <b>Data Visualization</b> <ul style="list-style-type: none"><li>• PowerBI</li></ul>  | <b>App Development</b> <ul style="list-style-type: none"><li>• Virtual Reality</li><li>• Digital Smart Object</li><li>• Enterprise Mobility</li><li>• Web Development &amp; Operations</li><li>• Content Management Solutions</li><li>• IoT Logistics and Smart Devices</li><li>• NextGen Store</li></ul>  |
| <b>Managed Staffing</b> <ul style="list-style-type: none"><li>• Short-term &amp; Long-term Engagements</li><li>• Mixed-shore Capabilities</li><li>• Project-based Staffing</li></ul>   | <b>Cloud Services</b><br><b>Cloud Advisory Services</b> <ul style="list-style-type: none"><li>• Cloud Readiness Assessment</li><li>• Cloud Migration Strategy</li></ul> <b>Cloud Implementation Services</b> <ul style="list-style-type: none"><li>• Cloud Transformation &amp; Migration</li><li>• Development &amp; Modernization</li><li>• SaaS, PaaS, IaaS, XaaS</li><li>• Desktop Virtualization</li></ul> <b>Cloud Managed Services</b> <ul style="list-style-type: none"><li>• Cloud Data Spaces &amp; Management</li></ul> | <b>QA &amp; Testing</b> <ul style="list-style-type: none"><li>• Cloud Performance Testing</li><li>• Accessibility Testing</li><li>• Firmware Testing</li><li>• Security Testing</li><li>• Test Automation CoE</li><li>• System Testing</li><li>• Unit Testing, Regression etc.</li></ul> <b>DevOps</b> <ul style="list-style-type: none"><li>• CI/CD Framework</li><li>• DevOps For Data</li><li>• Modern, Cloud-aware Applications</li><li>• Streamlined, Integrated Business Processes</li></ul> |